telstra.com/ppmbb

125 8880 or from a non-Telstra phone
13 2200 and say “pre-paid”

visit a Telstra store or partner

GETTING TO KNOW YOUR TELSTRA PRE-PAID 4G MY POCKET WI-FI ULTIMATE

IT'S HOW WE CONNECT

LET'S GET THIS SHOW ON THE ROAD

Your Telstra Pre-Paid 4G My Pocket Wi-Fi Ultimate has been tested to the highest standards to deliver you the best possible coverage and speed experience on the network without equal.

This guide will help you get connected as quickly and as easily as possible. It'll guide you through installation and run through all the handy extra features that are included.

If all goes to plan you'll be up and running in no time, so you can get connected while you're on the move.

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SAFETY FIRST

Please read all the safety notices before using this device. This device is designed to be used at least 20cm from your body. Do not use the device near fuel or chemicals or in any prescribed area such as service stations, refineries, hospitals or aircraft. Obey all warning signs where posted.

Radio frequency safety information

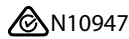
The device has an internal antenna. For optimum performance with minimum power consumption do not shield the device or cover it with any object. Covering the antenna affects signal quality, may cause the router to operate at a higher power level than needed, and may shorten battery life.

Radio frequency energy

Your wireless device is a low-power radio transmitter and receiver. When switched on it intermittently transmits radio frequency (RF) energy (radio waves). The transmit power level is optimised for best performance and is automatically reduced when there is good quality reception. Maximum power is used only at the edge of network coverage so under most circumstances the power output is very low. Under poor network conditions the device transmits at a higher power, may get hot and may have a significantly shorter battery life.

Declaration of conformity – specific absorption rate (SAR)

Your device is designed to be used at least 20cm from the body. We declare that the product detailed in this manual, and in combination with our accessories, conforms with the essential requirements of the Radio Communications Standard (Electromagnetic IC Radiation Human Exposure) 2003 and the Australian Communications and Media Authority Section 376 of the Telecommunications Act 1997 when used at a distance of not less than 20cm from the body. The worst case SAR test result for 10g tissue size measured at 10mm distance is 0.92mW/g.



ROHS declaration (reduction of hazardous substances)

The manufacturer declares that your device is free from hazardous materials and complies with EU directive 2002/95/EC (commonly known as RoHS) and the amendments.

LET'S GET STARTED

Your package contains the following:

- Telstra Pre-Paid 4G My Pocket Wi-Fi Ultimate device and battery
- Telstra Pre-Paid Micro SIM card (inserted in device)
- Telstra Pre-Paid Welcome Guide
- This Getting Started Guide
- Micro USB cable
- AC adapter
- Manufacturer's warranty card

You can also purchase the following accessories:

- External antenna – improves performance in areas with low signal strength. See your local Telstra store or partner for assistance with picking the best antenna option for you as well as help with installation.
- AirCard cradle – provides in-dock hotspot charging, an Ethernet port, and can enhance 3G/4G performance in areas with poor coverage.

Information on accessories is available at http://www.netgear.com/telstraaccessories

YOUR TELSTRA PRE-PAID 4G MY POCKET WI-FI ULTIMATE

1. LCD screen
Displays status icons, alerts, data usage, and your Wi-Fi Name (SSID) and Wi-Fi Password / Security Key (PWD).

Icons on the top row of the screen indicate hotspot and network status.

2. Status LED
Shows data connection status:
- Ready (slow blue blink)
- Transferring data (double blue blink)
- Not ready (slow amber blink)

3. Micro USB port
Recharge the battery faster by using the adapter.

4. External antenna connectors

Connect an external antenna to boost your signal. The antenna connector type is TS9. Antennas with this connector type are available from selected Telstra stores and partners. For information on the correct way to attach an antenna, see page 23.

5. Navigation key

Press the Navigation key to cycle through LCD screens.

6. Power key

- Turn the hotspot on or off — Press the key for a few seconds. The LED blinks blue when the hotspot is ready.
- Wake the hotspot and Wi-Fi radio — Press and quickly release the Power key.
- Activate settings such as dual-band or WPS — Press and quickly release the Power key.

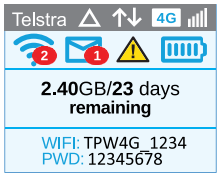
Wi-Fi Name (SSID) and Wi-Fi Password (Security Key)

You can change the Wi-Fi Name and Wi-Fi Password to your own preferences via the Wi-Fi home page. See page 23.

You need the following information to log on to your Telstra Pre-Paid 4G My Pocket Wi-Fi Ultimate.

Quick reference section	
Default Wi-Fi Name (SSID)	Displayed on the front screen of your device when powered on and under the battery.
Default Wi-Fi Password (Security Key)	Case sensitive and is displayed on the front screen of your device when powered on and under the battery.
Wi-Fi home page	http://m.home
Wi-Fi home page password	admin
Restore defaults	Press and hold the Power key and the Navigation key for 5 seconds.

The device indicator panel shows you the status of your new Telstra Pre-Paid 4G My Pocket Wi-Fi Ultimate.



Icons

Signal strength	1 bar — low level 5 bars — excellent
Network type	4G HSPA+ /DC HSPA 3G
Roaming	Connected to a network other than Telstra's.
SMS	Check for messages including usage alerts at http://m.home.
Wi-Fi	Shows the number of devices connected.
Alert	There are system alerts requiring attention. To view them, press the Navigation key or visit http://m.home.
Battery level	5 bars — fully charged 1 bar — battery low
Battery warning	Outline — critical, less than 5% charge

GETTING CONNECTED

1. Insert SIM card

- Your SIM card should already be inside the device. Check to make sure. Remove the back cover using thumb catch on the bottom of the device and gently lift off. Remove the battery.

- If you need to insert the SIM card, slide in as shown with the chip facing down. Insert the battery and replace the cover.

2. Switch on your Telstra Pre-Paid 4G My Pocket Wi-Fi Ultimate

- Press and hold the Power key until the screen lights up.

3. Search for wireless networks

- Check to make sure your computer or other device has Wi-Fi enabled and search for wireless networks. Refer to the following table or your Wi-Fi enabled device manual for further details on searching for wireless networks.
- Select the Wi-Fi name displayed on your device screen.
- Enter the Wi-Fi Password exactly as shown on the screen. Note that your Password is case sensitive.

Searching for wireless networks	
For Windows	Click on the Internet Access icon, usually found on the very bottom right of your screen. This should show you available networks.
For Mac	Go to the Wi-Fi menu and select network. If you're using an older Mac OS version, you can also access Network Preferences in the Apple menu.
For tablets	Usually found in 'settings'.

4. Activate your Pre-Paid service

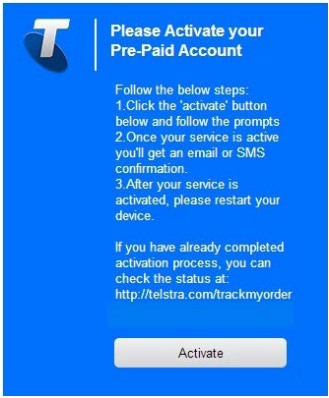
- Activate via the Wi-Fi home page, at http://m.home Click 'Activate' and follow the prompts.

or

- Activate online via telstra.com.au/activate

For more information on activating or managing your service see your Telstra Pre-Paid Welcome Guide.

Your service number is on the retail box label and also once activated, will be displayed on your Wi-Fi home page at http://m.home. Make a note of this service number if contacting Telstra so we can access your account details.


Please Activate your Pre-Paid Account
Follow the below steps:
1.Click the 'activate' button below and follow the prompts
2.Once your service is active you'll get an email or SMS confirmation.
3.After your service is activated, please restart your device.
If you have already completed activation process, you can check the status at:
http://telstra.com/trackmyorder
Activate

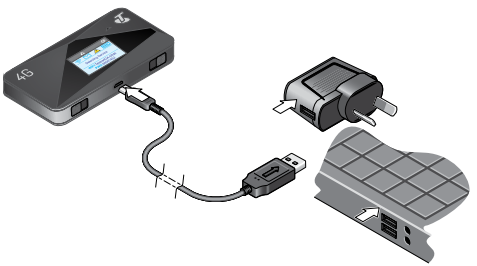
5. Ending your session

- Switch your device off, or disconnect via your computer or other device.

Recharging your battery

Your battery comes partially charged. When you need to recharge it:

- Plug in the micro USB cable to your device.
- Plug the other end of the cable into the AC adapter and plug the adapter into an electrical outlet, or plug into the USB port on your computer.



Connecting WPS (Wi-Fi Protected Setup) enabled devices

WPS is a feature which acts as an additional security measure when connecting to a Wi-Fi network, available with compatible devices.

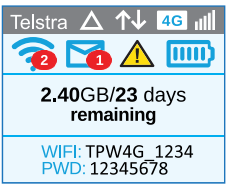
To connect with WPS follow these instructions:

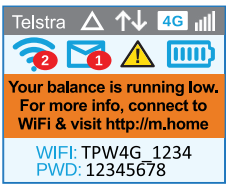
- Press the Navigation key located next to the Power key to cycle through screens until you reach WPS Setup. Press The Power key to activate.
- Within 2 minutes, press the WPS button on the device you want to connect to your Wi-Fi network. Telstra Pre-Paid 4G My Pocket Wi-Fi Ultimate and the other device communicate with each other and establish the connection.

MONITORING DATA USAGE

On-device data usage meter

Your device includes an on-screen meter which displays amount of data used and remaining days left till your data expires.



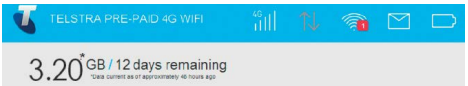


You will be notified when your balance is running low or if your credit has expired. You can dismiss this notification by pressing the Navigation key.

Wi-Fi home page usage meter

The status bar at the top of your Wi-Fi home page shows a data usage meter similar to the one displayed on your device. The status bar shows amount of data used and remaining days left till your data expires.

This status bar will also notify you when your balance is running low or if your credit has expired.



WI-FI HOME PAGE

You can activate, manage your device settings and monitor data usage via your Wi-Fi home page. You can only access the Wi-Fi home page while connected to the device's Wi-Fi network.

Login to your Wi-Fi home page

- Connect to the Wi-Fi network. See page 14 and follow steps 2 and 3.
- Open a web browser and enter http://m.home in the address bar.
- Enter the login details shown below in the Admin login field and click OK.

  Password: admin

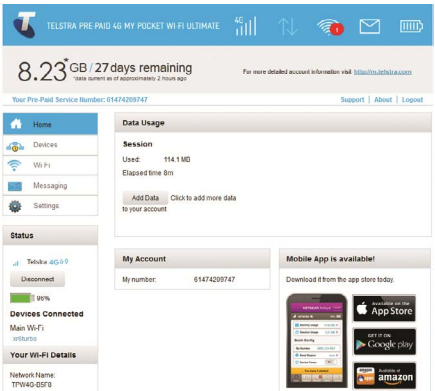
  For full details on using your Wi-Fi home page click Support.

Your service number will be displayed on your Wi-FI home page. Make a note of this service number if contacting Telstra so we can access your account details.

Getting the most from your Wi-Fi home page

The status bar at the top of the page shows icons displaying network, messages, connected users and battery life.

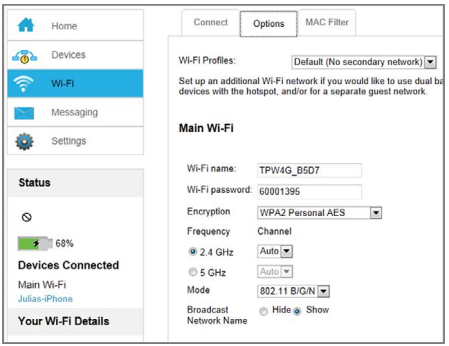
In addition you can also monitor data usage and receive notifications of software updates and data usage.



How to change Wi-Fi Password (security key) and/or Wi-Fi Name (SSID)

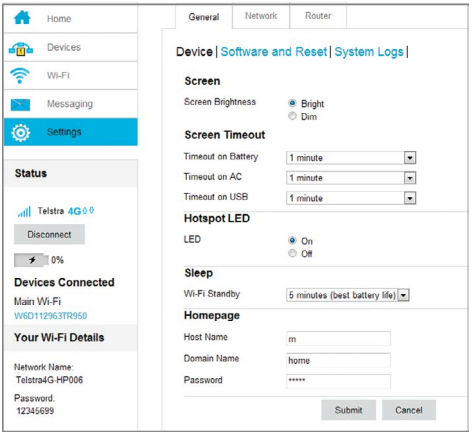
- Select Wi-Fi from side panel
- Select Options tab.
- Input a new Wi-Fi Password into the field under Main Wi-Fi or input a new Wi-Fi Name, then click Submit located at the bottom of page.

  If changing your password please ensure you keep a record of it and store in a safe place.



How to change Wi-Fi home page password

- Go to Settings.
- From the General tab input a new password under Homepage heading.
- Then click Submit.



If you modify your Wi-Fi name or password, you need to disconnect and reconnect your device.

EXTRA FEATURES

Using an external antenna

Using an external antenna may be recommended in areas of lower coverage to improve your device performance. MIMO Dual TS9 antennas are available from your retailer. Insert the connector carefully to avoid damage to your device.

Software updates

Updating your device software when updates are available helps to ensure that your device continues to give maximum perfomance.

Automatic software updates

- Software update notifications will be sent to your device automatically.

- When you see an update notification, press the Navigation key to cycle to the download alert screen.
- Press the Power key to download the software.
- When the software has been downloaded, a message saying “Software ready for installation” displays.
- Press the Navigation key to cycle to the installation screen.
- Press the Power key to install the software. The device will reset during installation. Do not power the device off until installation completes.

International roaming

Stay in touch or connected when you're travelling overseas with Telstra Pre-Paid international roaming.

International roaming is already set up on your Telstra Pre-Paid service, however different rates apply to use your service overseas. For a full list of countries and charges for international roaming see telstra.com.au/roaming

PROBLEM SOLVING

Why can't I connect?

If you are having an issue accessing the internet try the following suggestions:

- Do you have any recharge credit? Your device will display on the screen if your credit has expired, or visit m.telstra.com to view your balance.
- Check Wi-Fi card stability by turning the Wi-Fi on the computer or wireless device off and then back on again.
- Restart your computer.
- Restart any wireless device that is connected to the hotspot.
- Turn off or temporarily disable any security programs or firewalls.
- If possible try using another computer or Wi-Fi device to connect.
- Turn off your hotspot and take the battery out, wait 10 seconds, put the battery back in, then power your device on.

Why can't I turn on my hotspot?

If you are having trouble powering the hotspot on, check to make sure that the battery is inserted in the hotspot and that it is fully charged or is charging.

Frequently asked questions

How do I go back to the home page (Web Interface)?
Open your browser and type in http://m.home or http://192.168.1.1

What is my Admin Password?
The Admin Password for the home page (Web Interface) enables you to configure your hotspot. The default Admin Password is admin.

What do I do if I changed the Wi-Fi Password or Admin Password and then forgot it?
If you have changed your Admin Password or Wi-Fi Password and subsequently forgotten it, press and hold the Navigation key and Power key for 5 seconds to reset them to the factory defaults. All settings, including the SSID and display, for example, will be reset to the default values.

How do I access the LCD display?
Press the Navigation key located next to the Power key to cycle through the LCD display screens. Use your device to view notice of alerts, update firmware, view your Wi-Fi credentials and access WPS setup.

Technical specifications

Network and Frequency Band	4G 700/900/1800/2100/2600 MHz 3G 850/2100 MHz
Wi-Fi working range	Approx 25m radius in free space
Wi-Fi Connections	Supports up to 10 users
Dimensions (W×H×D)	110 x 69 x 14.6mm
Weight	127g
External Antenna Ports	TS9
Standby time	Up to 300 hours
Operating Systems	Windows® 8, Windows® 7, Vista SP2, and XP SP3. Mac OS 10.6.8 and above

Warranty and support

- All calls and support for PIN numbers, SIM card registration, account and billing information, network services and other general enquiries should be directed to Telstra at:

  livechat.telstra.com or call 125 8880 or from a non Telstra phone call 13 2200 and say “Pre-Paid”.
- See your warranty card for warranty and service information.
- For additional information, visit netgear.com/support to access the full user manual and to download firmware updates.

EXTRA BITS YOU SHOULD KNOW

Coverage

The Telstra Mobile Network offers 4G in all capital CBDs and associated airports, many surrounding suburban areas and in over 100 regional areas. You'll automatically switch to our fastest available 3G in other coverage areas around Australia. Check coverage at telstra.com/coverage

Network lock

- Your wireless device is locked to the Telstra network.
- When you insert a non-Telstra micro-SIM card you are presented with unlock instructions.
- Contact Telstra to obtain your 8 digit unlock code.
- An unlocking fee may apply.
- 5 incorrect attempts will block the unlock process and the device will then only work with a Telstra micro-SIM card.
- Contact Telstra for more information.

NOTES

NOTES

Windows is a trademark of the Microsoft group of companies. Mac is a trademark of Apple Inc., registered in the U.S. and other countries.
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